

QUALITY POLICY STATEMENT

Fabian Energy (K) Ltd. is committed to meeting and exceeding our customers' expectations by ensuring that our core and support business processes conform to our quality management system, which is based on ISO 9001:2015 Quality Management Systems.


Our QMS outlines and provides end-to-end information on all company activities and processes that enables effective management of the company and is available to all staff and stakeholders.

Our Quality Management Systems ensure that both staff and customer satisfaction remain inherent in our business through:

- 1) Ensuring that all work procedures are documented and implemented consistently.
- 2) Proactive stakeholder engagements.
- 3) Prompt resolution of disputes and customer complaints.
- 4) Continuous training of our staff on quality methods and improvement.
- 5) Continual improvement in our business processes.

Fabian Energy (K) Ltd. shall strive to foster and implement long term relationships with our clients and stakeholders by realizing the important goal that proper quality management plays in service delivery.

Authorized:



Designation: **CHIEF EXECUTIVE OFFICER**

